

MEETING DATE: 1/16/2024

DEPARTMENT: Finance

AGENDA ITEM: Resolution 1303, A Resolution Approving A Water Leak Adjustment Request

REQUESTED BOARD ACTION:

A motion to approve Resolution 1303, approving a water and wastewater leak adjustment request.

SUMMARY: The City has received notice from Dirk Talley, a residential utility billing customer, of a repaired water leak and his request for a water leak adjustment. All requirements set forth in Ordinance 2989-18 have been met.

On or about 29 December 2023, the Utilities Department obtained electronic reads of water usage for the month of December. Those reads were uploaded to the billing system and staff was alerted to the accounts that had no, little or high usage.

Following the month of the December billing cycle, Dirk Talley had started the cycle with a read of 8486 and finished the December cycle with a read of 9909, which resulted in consumption of 142,300 gallons. This amount was more than twice the established monthly average. As required by Ordinance 2989-18, Dirk Talley has provided proof of repair/maintenance of the service line leak which caused the high usage during the December billing cycle.

If approved, the leak adjustment would issue a credit of \$460.70 to Dirk Talley's utility account.

PREVIOUS ACTION:

The Board has approved previous leak adjustments in this fiscal year when conditions have been met.

POLICY OBJECTIVE:

Click or tap here to enter text.

FINANCIAL CONSIDERATIONS:

Reduce utility revenues by \$460.70.

ATTACHMENTS:

- □ Ordinance
- \boxtimes Resolution
- ⊠ Staff Report

☑ Other: Repair Documentation

- □ Contract
- □ Plans
- □ Minutes

RESOLUTION 1303

A RESOLUTION APPROVING A WATER AND WASTEWATER LEAK ADJUSTMENT REQUEST

WHEREAS, the City approved Ordinance No. 2989-18 amending Section 705.110 of the Code of Ordinances on February 6, 2018; and,

WHEREAS, Dirk Talley, a residential utility billing customer with account 05-00023-00, has notified the City of a water leak and is requesting a leak adjustment; and,

WHEREAS, the conditions set forth in Section 705.110 of the Code of Ordinances as amended have been met; and,

WHEREAS, the adjustment calculation set forth in 705.110 of the Code of Ordinances as amended has been determined to be \$460.70;

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF ALDERMEN OF THE CITY OF SMITHVILLE, MISSOURI, AS FOLLOWS:

A water and wastewater leak adjustment in the amount of \$460.70 shall be credited to account 05-000323-00 of residential utility billing customer Dirk Talley.

PASSED AND ADOPTED by the Board of Aldermen and **APPROVED** by the Mayor of the City of Smithville, Missouri, the 16th day of January, 2024.

Damien Boley, Mayor

ATTEST:

Linda Drummond, City Clerk



Water and Wastewater Leak Adjustment Request

Utility Customer Name: ______ Donald Talley, Jr. Utility Service Address: ______ 17270 N 169 Hwy

Utility Account Number: 05-000323-00

The residential utility billing customer referenced above has notified City staff of a water leak and is requesting a leak adjustment. City staff has verified the water consumption of the month(s) in question is more than two (2) times the monthly average for this property, no other leak adjustment has occurred in the previous thirty-six (36) month period, covers a single event and repair receipts have been provided.

In accordance with the Leak Adjustment Ordinance No. 705.110, the Board of Alderman may consider a leak adjustment calculated to be $\frac{460.70}{16}$ at the Board of Alderman meeting on 1/16/2023.

I, <u>Dirk Talky</u>, agree to attend the Board of Alderman meeting referenced above, and understand that my failure to be present is cause for the Board of Alderman to deny my request.

Upon resolution by the Board of Alderman, I, <u>*Dide Talley*</u>, shall make payment in full or make formal payment arrangements with City staff no later than ten days (10) following the Board of Alderman consideration. I understand that failure to do so will result in imposition of late fees and/or disconnection of service.

all

Customer's Signature

| | INVO | DICE | | | |
|----------------------------|----------------------|--------------------|----------------------|----------|--|
| | | | 10 | | |
| | ouble Tree Co | | LC | | |
| | 215 Double | | | | |
| | Smithville, | | | | |
| | (816) 3 | | | | |
| | <u>Claytoncoxate</u> | <u>c@gmail.com</u> | | | |
| Dirk Talley | | | DATE: | 224 | |
| STREET ADDRESS | CITY | | | 1/8/2024 | |
| 17270 Hwy 169 | CITY Smith | willo | STATE MO | ZIP CODE | |
| PHONE | E-MAIL | Iville | IMO | 64089 | |
| | E-MAIL | | | | |
| JOB NUMBER | JOB LOCATION | | PHONE | | |
| Water Main | Smithville | 1001 | HONE | | |
| | WORK CC | | A STATE OF THE OWNER | | |
| Repair water main at perso | | WALLELLD. | | \$425.00 | |
| | 7 | OTAL WORK COMPL | ETED: | \$425.00 | |
| | EXTRA MA | | | \$423.00 | |
| | TC | DTAL EXTRA MATER | IALS: | | |
| CHANGE ORDER: | | | | | |
| AUTHORIZED SIGNATURE: | | | TOTAL | DUE: | |
| Clayton Cox, Owner | | 1/8/2024 | | \$425.00 | |
| Clayton Cox, Owner | Thank you for y | your business | | | |



Water and Wastewater Leak Adjustment Calculation

| Utility Customer Name: | Dirk Talley |
|--------------------------|-----------------|
| Utility Service Address: | 17270 N 169 Hwy |
| Utility Account Number: | 05-000323-00 |

Breaking down key figures in Ordinance 2989-18(C), Adjustment Calculations

1. The adjusted bill(s) shall charge the City's normal water rate on all water volume used up to two (2) times the average monthly water use for this property.

City's normal water rate (per 1,000 gallons): \$9.04 Average monthly water usage for this property: 7,866 gallons

2. Adjusted bill(s) shall also charge the City's wholesale water rate on all water volume used greater than two (2) times the average monthly water use for this property.

City's wholesale water rate (per 1,000 gallons): \$5.40

3. If the leak is inside the home, the wastewater bill(s) shall not be adjusted because the water volume used will have drained into the sanitary system of the home.
If the leak is outside the home, the wastewater bill(s) will be adjusted to reflect the average monthly wastewater use

If the leak is outside the home, the wastewater bill(s) will be adjusted to reflect the average monthly wastewater usage for this property.

| City's normal wastewater rate (per 1,000 gallons): | \$7.69 |
|---|--------------|
| Average monthly wastewater usage for this property: | 0 gallons |
| Was the leak inside or outside the home: | inside |
| Was the wastewater billed winter average or actual usage: | actual usage |

Calculating the adjustment amount using Ordinance 705.110(C), Adjustment Calculations

| MONTH 1 | MONTH 2 (if applicable) | | |
|--|--|--|--|
| Original Water Bill Amount | Original Water Bill Amount | | |
| 142,300 gallons @ 9.04 per 1,000 gallons = 1286.39 | gallons @ 9.04 per 1,000 gallons = 0.00 | | |
| Adjusted Water Bill Amount | Adjusted Water Bill Amount | | |
| 15,732 gallons @ 9.04 per 1,000 gallons = 142.22 | 0 gallons @ 9.04 per 1,000 gallons = 0.00 | | |
| + 126,568 gallons @ 5.4 per 1,000 gallons = 683.47 | + 0 gallons @ 5.4 per 1,000 gallons = 0.00 | | |
| 825.69 | 0.00 | | |
| Water Discount = 460.70 | Water Discount = 0.00 | | |
| Original Wastewater Bill Amount | Original Wastewater Bill Amount | | |
| 142,300 gallons @ 7.69 per 1,000 gallons = 1094.29 | 0 gallons @ 7.69 per 1,000 gallons = 0.00 | | |
| Adjusted Wastewater Bill Amount | Adjusted Wastewater Bill Amount | | |
| 142,300 gallons @ 7.69 per 1,000 gallons = 1094.29 | 0 gallons @ 7.69 per 1,000 gallons = 0.00 | | |
| Wastewater Discount = 0.00 | Wastewater Discount = 0.00 | | |

Total Discount = 460.70